

Booking Information



& Disclaimer

How to Book

Makutsi Safari Springs does not process direct bookings through this website. All reservations are handled through our authorised booking offices and local representatives worldwide.

Germany

Sigrid Ungerer — Makutsi Safaris GmbH
Tulpenweg 11, D-73492 Rainau-Schwabsberg
Tel: +49 07961 925966
Email: ungerer@makutsi.com

Andrea Schmitt-Rechlin — Makutsi Vertriebsbüro
Knausbergstr. 14, D-73489 Jagstzell
Tel: +49 15752 376578
Email: schmitt-rechlin@makutsi.com

Switzerland & Rest of Europe

Jean Pierre Schierbeck — Makutsi Safaris AG
Littauerboden 1, 6014 Luzern, Switzerland
Tel: +41 041 250 35 02
Email: luzern@makutsi.ch
Member of Swiss Travel Security

United States

Michael W. Weber — Makutsi Safari Springs
Atlanta, Georgia, USA
Tel: +1 770-919 9299
Email: michaelweber@makutsi.com

Local Representatives

We have local representation across Europe (Sweden, Norway, Denmark, France) and Australasia & the US (Australia, New Zealand, USA). Please contact our head offices above for referral to your local representative.

Direct Enquiries — South Africa

For general questions about Makutsi Safari Springs, packages, and availability, you are also welcome to contact our South Africa office directly:

Email: info@makutsi.com
Telephone: +27 (0)15 004 11 04
Office hours: 07h30–12h00 and 14h30–17h00 (South Africa time, UTC+2)

Booking Information



& Disclaimer

Terms & Conditions of Booking

The specific terms and conditions applicable to your booking — including payment terms, cancellation policy, and refund procedures — are determined by the booking office or wholesale partner through whom your reservation is made.

You will receive the full terms and conditions applicable to your booking at the time of reservation from your booking agent. Please read these carefully before confirming your booking.

As a general guide, the following cancellation framework typically applies to bookings made through our European offices, though your booking agent's specific terms take precedence:

- Up to 60 days before departure: 10% of the full package price
- 59 to 30 days before departure: 20%
- 29 to 20 days before departure: 30%
- 19 to 6 days before departure: 50%
- 5 to 1 day before departure: 90%
- Day of departure or no-show: 100%

We strongly recommend that all guests arrange comprehensive travel insurance at the time of booking, covering trip cancellation, medical emergencies, emergency evacuation, and loss of personal belongings.

Disclaimer

Makutsi (Pty) Ltd makes every effort to ensure that all information on this website is accurate and up to date. However, package inclusions, prices, and availability are subject to change. The confirmed details of your booking, as provided by your booking agent at the time of reservation, take precedence over any general information on this website.

Makutsi (Pty) Ltd accepts no liability for bookings made through unauthorised third parties or for any loss arising from reliance on inaccurate information from sources other than our authorised booking offices.

Contact

For any questions regarding bookings or these terms, please contact us at info@makutsi.com or via the contact form on this website.